



CABLING & PROFESSIONAL SERVICES ADDENDUM (2026 EDITION)

Gyver Networks LLC d/b/a Gyver Technologies

This Addendum applies only when referenced in a Client’s Service Order (“Offer”) and governs all cabling, infrastructure, on-site work, engineering, and project-based Professional Services performed by Gyver. All terms not defined here follow the definitions in the Master Services Agreement (“MSA”).

1. SCOPE OF SERVICES

This Addendum applies to all non-recurring Professional Services, including but not limited to:

- Low-voltage cabling (CAT6/CAT6A, fiber, risers, terminations, labeling)
- Wireless infrastructure deployment (AP mounting, surveys, P2P links)
- Switching, routing, mounting, rack builds, cleanup, and cable management
- Infrastructure deployment, relocation, modernization, or expansion
- Physical installation of network hardware
- Patch panel work, punchdowns, rewiring, or reorganization
- Any field work requiring travel, lift equipment, or special access
- Any Professional Services (“ProServe”) project or engagement outside standard managed services

All projects must be documented in a written proposal, quote, SOW, or project description provided by Gyver.

2. EXCLUSIONS

Unless explicitly stated in the project quote or SOW, the following are not included:

- Electrical work (power outlets, circuits, conduit beyond low-voltage needs)
- Fire-code certification or Fluke/AFL testing unless specified
- Construction, demolition, carpentry, painting, patching, ceiling tile replacement
- Flooring removal, drilling, core work, HVAC tasks
- Relocation of furniture, shelving, inventory, or heavy fixtures beyond minimal access requirements
- Disposal of old equipment or debris unless included
- After-hours or weekend work (unless scheduled/approved)
- Remediation of pre-existing damage, hazardous conditions, or code violations

Any excluded work discovered on-site requires Client-approved change order before proceeding.

3. SITE CONDITIONS & CLIENT RESPONSIBILITIES

Client agrees to:

- Provide full access to all required work areas
- Maintain a safe, clean, hazard-free environment
- Provide lifts, ladders, or building-required access equipment
- Provide access badges, escorts, and building permissions
- Ensure furniture, inventory, and obstacles are cleared before work begins
- Provide accurate building diagrams or floor plans (if available)
- Provide access to MDFs, IDF, and telecom spaces

Gyver may suspend work if conditions are unsafe or inaccessible.

Delays caused by site conditions may be billable.

4. CHANGE ORDERS

A change order is required when:

- Client requests additional work
- Unexpected conditions are discovered
- Actual site conditions differ from the quoted scope
- Additional materials or labor are required
- Extended time, crew size, or scheduling changes become necessary

Work will pause until a change order is approved.

5. PROJECT SCHEDULING & COORDINATION

- Gyver will coordinate all site visits with Client's designated contact
- Scheduling may depend on parts availability, building access, and subcontractors
- After-hours or weekend work may incur premium rates
- Rescheduling within 24 hours of an appointment may result in a rescheduling fee

6. LABOR RATES & BILLING

Unless otherwise specified in the Quote or Offer:

- Labor is billed at the Project / Engineering Rate listed in the Service Order
- After-hours and holiday work billed at applicable premium rates
- Travel time may be billable depending on location
- Consumables, materials, hardware, and rentals are billed separately
- Deposits may be required for material-heavy projects or special-order components

7. WARRANTY

7.1 Labor Warranty

Gyver provides a 30-day labor warranty on cabling and installation workmanship.

7.2 Material Warranty

Manufacturer warranties apply for all hardware, cabling, transceivers, and accessories.

Gyver provides no warranty beyond manufacturer coverage.

7.3 Warranty Exclusions

Warranty does **not** apply to:

- Client-supplied materials
- Damage caused by building conditions, water, pests, or misuse
- Third-party modifications or tampering
- Moves, additions, or modifications after installation
- Stress, pulling, or impact on cabling
- Unsupported or EOL hardware (per Attachment C)

8. COMPLETION & ACCEPTANCE

Upon completion, Gyver may provide:

- Photos or visual documentation
- Updated rack diagrams or cabling documentation
- A summary of work performed

Client has **five (5) business days** to report issues.

After 5 days, the project is deemed accepted.

9. SAFETY & COMPLIANCE

Gyver will follow industry safety standards, including:

- Ladder and lift safety
- Proper PPE
- OSHA guidelines
- Low-voltage cabling best practices

Gyver may refuse to perform work in hazardous areas.

10. SUBCONTRACTORS

Gyver may use vetted subcontractors for portions of the work.

Gyver remains responsible for the quality of subcontracted work.

11. PAYMENT TERMS

Unless otherwise stated in the Quote or Offer:

- Projects are billed upon completion
- Material-heavy projects may require deposits
- Change orders are billed separately
- Delinquent invoices may delay further project work

12. RELATIONSHIP TO MANAGED SERVICES

Cabling and Professional Services are not included in Managed Services, GyverShield SMB, or T&M recurring service tiers.

All work performed under this Addendum is considered project-based and billed separately.

END OF CABLING & PROFESSIONAL SERVICES ADDENDUM (2026 EDITION)